

Action Plan

for Care and Support Needs

2018-2019



Action Plan 2018 – 2019

This Action Plan is intended to go hand in hand with the full Western Bay Area Plan, and will outline the steps being taken during 2018/19 to deliver the Regional Partnership Board’s key priorities.

Progress will be reported via the Western Bay Regional Partnership Board’s Annual Report, which will be published on www.westernbay.org.uk

The priorities being progressed by other partnerships will be reported via other mechanisms, such as the Public Service Board, or by organisational planning mechanisms, including the Local Authority Corporate/Improvement Plans and the ABMU Health Board’s Integrated Medium Term Plan.

The Area Plan and its associated actions will be reviewed on an annual basis.

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Older People

<p>Regional Priority / Outcome:</p> <p>OP.P1: Develop and maintain a sustainable range of services that meet demand, enabling individuals to remain at home while maintaining their independence for as long as possible receiving appropriate support at times of need.</p>		
<p>Response to Population Assessment: OP.S1, OP.S2, OP.S3, OP.S4, OP.S5, OP.S6, OP.S7, OP.S8</p> <p>Contribution to Well-being Objectives: R2, R3, R4</p> <p>Contribution to National Outcomes: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 3.1, 3.4, 4.2, 5.1, 7.2, 8.1</p>		
How will we Deliver?	Partner Agencies	Reporting Mechanism
<p>Western Bay Community Services – ‘What Matters to Me’ model</p> <p>Intermediate Care services optimal model</p> <p>The strategy for Older People in Wales 2013 – 2023</p> <p>Care and Support at Home in Wales Five-year strategic plan 2017-2022</p> <p>Social Services and Well-being (Wales) Act 2014</p> <p>Regional Social Care workforce training via Social Care Wales</p> <p>Cordis Bright Longitudinal Evaluation of Intermediate Care (2017)</p> <p>Capita Demand and Capacity Report (2017)</p> <p>Work plan developed from recommendations of aforementioned independent evaluation undertaken by</p>	<p>ABMU Health Board</p> <p>GP and Primary Care services</p> <p>Bridgend County Borough Council</p> <p>Neath Port Talbot County Borough Council</p> <p>Swansea Council</p> <p>Community Voluntary Councils and Third Sector</p> <p>Independent domiciliary care providers</p>	<p>Performance measures as reported via the Western Bay Regional Partnership Board, Leadership Group, Community Services Planning and Delivery Board.</p> <p>Performance Subgroups</p> <p>Local Provider Forum meetings</p> <p>National /Local funding reporting mechanisms</p> <p>Local Authority Annual Reports and ABMU Health Board Annual Report</p> <p>Joint Local Authority and Health Board monitoring reports</p>

Cordis Bright and Demand and Capacity report undertaken by Capita		
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Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Develop a communication and engagement plan to ensure meaningful engagement with service users, carers and potential future service users, to better understand 'What Matters' to individuals, ensuring feedback is included when planning services to support older people to stay well and supported at home	Communication and Engagement plan in place by June 2018	Integrated Care Funding Core service budgets Voluntary sector projects/funding Independent sector Cross sector staff time IT support Independent providers – commissioning and procurement support			
Engage in workforce planning, including the Health Board, Local Authorities and the Third Sector to develop a plan that supports a sustainable workforce across the statutory and independent sector	Workforce plan in place by March 2019				
Regional Integrated Care Funding to support the further development of a Multi- Disciplinary Team resource within the Common Access Point component of the Intermediate Care Optimal Model in Swansea & NPT This is to maximise the presence and effectiveness of the full Multi-Disciplinary Team within the Common Access Point in Swansea and NPT by strengthening the staffing resource to facilitate increased triage and challenge at the 'front door'	Continued Integrated Care Funding support as detailed in the Integrated Care Funding Project Proposals and included in the Intermediate Care Pooled Fund agreements		✓	✓	✓

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
<p>Regional Integrated Care Funding to support 7-day working for the Acute Clinical Team component of the Intermediate Care Optimal Model in Bridgend and Swansea</p> <p>Achieve a consistent 7-day service for Acute Clinical Response across all Community Resource Teams in Western Bay</p> <p>Achieve a comprehensive service model to provide early interventions aimed at preventing decline into dependency or to ensure any expected decline in health and well-being does not result in crisis, putting existing support networks at risk. This supports improved patient flow within secondary care by improving access to alternative pathways</p>	<p>Continued Integrated Care Fund support as detailed in the Integrated Care Fund Project Proposals and included in the Intermediate Care Pooled Fund agreements</p>				
<p>Clarify and map the availability of existing service provision, across statutory, independent and voluntary organisations, to support people in their own homes including referral arrangements and cost (to statutory organisations and individuals)</p> <p>Embedding Anticipatory Care into core services, as appropriate, across the Western Bay region</p> <p>Service development and improvement across the Intermediate Care services model</p>	<p>Mapping completed and documentation available March 2019</p>				
<p>Western Bay Community Services work plan recommendations taken from an independent evaluation of Intermediate Services are to be translated for local delivery, contributing to the overall regional approach</p> <p>Welsh Community Care Information System piloting a cross-discipline data/information system to support services in Bridgend</p> <p>Local delivery and implementation plans</p>	<p>Individual timescales attributed to each action reflected in aforementioned work plan</p>				

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Completion of the report following the recommendations of the Local Area Coordinators/Local Community Coordinators evaluation for the Regional Partnership Board	March 2018				

Regional Priority / Outcome:

OP.P2: Develop and provide a range of future accommodation options to meet demand and enable people to remain independent for as long as possible

Response to Population Assessment: OP.S1, OP.S4, OP.S5, OP.S8

Contribution to Well-being Objectives: R4

Contribution to National Outcomes: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 3.1, 3.3, 4.2, 5.1, 7.2, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
<p>Western Bay Commissioning Strategy for Care Homes for Older People</p> <p>Social Services and Wellbeing (Wales) Act 2014</p> <p>Strategy for Older People in Wales 2013 – 2023</p> <p>Regional Quality Framework for Residential Care</p> <p>Regional workforce training via Social Care Wales</p>	<p>ABMU Health Board</p> <p>Bridgend County Borough Council</p> <p>Neath Port Talbot County Borough Council</p> <p>Swansea Council</p> <p>GP and Primary Care services</p> <p>Social Care Wales</p> <p>Local Care Home and Extra Care housing providers (Local Authority and independent sector)</p> <p>Third Sector</p>	<p>Local Authority Housing strategy reporting</p> <p>Commissioning reporting cycle</p> <p>Local Authority Annual Reports</p> <p>ABMU Health Board Annual Report</p> <p>Joint Local Authority and Health Board monitoring reports</p>

Care and Support at Home in Wales Five-year strategic plan 2017-2022		
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Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Map existing accommodation capacity, average occupancy and level of provision e.g. extra care, residential, nursing and dementia accommodation	Mapping completed by March 2019	Administrative support Third Sector/ ABMU Health Board/Local Authorities/Independent Sector staff time	✓	✓	✓
Develop strategic arrangements to utilise Integrated Care capital funding, share plans for new build/conversion alongside existing capacity across Health, Housing and Social Services Ensure new builds are fit for purpose as the older population are predicted to have more complex needs	This links to the Health and Housing section of the Area Plan				
Progress agreed options to drive the development of a pooled fund for care home provision with the aim of stabilising the market as required by Welsh Government	Provisional agreement in place by April 2018				
Regional Integrated Care Funding is utilised to provide two Intermediate Care beds in a Nursing Home in Neath Port Talbot. This enables frail and elderly patients to receive medical care from the Community Resource Team when a brief 24-hour care environment is required. This avoids the need for a hospital admission and sees individuals return to their own home in Neath Port Talbot	Requires ongoing Integrated Care Fund support as detailed in the Integrated Care Fund Project Proposals and	Neath Port Talbot County Borough Council/ ABMU Health Board			

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
	included in the Intermediate Care Pooled Fund agreements				

Regional Priority / Outcome:

OP.P3: Develop community resilience and cohesion to tackle social isolation in areas where older people live

Response to Population Assessment: OP.S1, OP.S2, OP.S3, OP.S5, OP.S6, OP.S7, OP.S8

Contribution to Well-being Objectives: R2, R4

Contribution to National Outcomes: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 3.1, 3.4, 4.2, 5.1, 5.2, 6.1, 6.2, 7.1, 7.2

How will we Deliver?	Partner Agencies	Reporting Mechanism
<p>The Strategy for Older People in Wales 2013 – 2023</p> <p>Social Services and Wellbeing (Wales) Act 2014</p> <p>Care and Support at Home in Wales</p> <p>Five-year strategic plan 2017-2022</p>	<p>Bridgend County Borough Council</p> <p>Neath Port Talbot County Borough Council</p> <p>Swansea Council</p> <p>Community Voluntary Councils</p> <p>Third Sector</p> <p>Community Groups (Faith/sensory/veteran/Women’s Institute etc.)</p> <p>Local leisure services</p> <p>Libraries</p>	<p>Integrated Care Funding reporting – Third Sector and community short term funding includes projects to tackle isolation</p> <p>Local Authority and Health Board Annual Reports</p>

	Arts Council Local social enterprise schemes tackling isolation Carers organisations Public Transport	
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Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
<p>Explore the opportunity to develop a regional strategy for preventative services which supports long-term sustainability. These should include projects/schemes which offer support to tackle social isolation and loneliness by offering (but not exclusively):</p> <ul style="list-style-type: none"> - Daytime opportunities in the community - Assistive technology to keep people safe within their community - Rapid response adaptations to maintain independence within their community - Befriending schemes - Opportunities to develop and enhance community cohesion, including promoting intergenerational work 	<p>Agreement to work towards this</p>	<p>Third Sector Co-ordinators Third Sector providers Integrated Care Funded projects</p>	<p>✓</p>	<p>✓</p>	<p>✓</p>

Regional Priority / Outcome: OP.P4: Develop an optimum model for older people’s mental health services (including relevant components of the Welsh Government All Wales Dementia Strategy/Plan)		
Response to Population Assessment: OP.S1, OP.S2 OP.S3, OP.S5, OP.S6, OP.S8 Contribution to Well-being Objectives: R3, R4 Contribution to National Outcomes: 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 4.1, 4.2, 5.1, 5.2, 6.2, 7.4, 8.1		
How will we Deliver?	Partner Agencies	Reporting Mechanism
ABMU Health Board Learning Disability / Mental Health Commissioning Board	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council	Regional Partnership Board Western Bay Leadership Group ABMU Health Board Learning Disability / Mental Health Commissioning Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Establish group and Terms of Reference to develop the optimum model for the Older People’s Mental Health Service	April 2018	NA			
Develop the draft optimum model for Older People’s Mental Health Service	May 2018				✓
Develop implementation plan for the draft optimum model for Older People’s Mental Health Service	June 2018				

Children and Young People

Regional Priority / Outcome: CYP.P1: Develop a better range of services for all children with emotional difficulties and well-being or mental health issues, including transition and single point of access to services		
Response to Population Assessment: CYP.S2, CYP.S3, CYP.S5, CYP.S6 Contribution to Well-being Objectives: R1, R3 Contribution to National Outcomes: 1.1, 1.4, 1.5, 1.6, 2.2, 2.3, 3.1, 3.2, 3.3, 4.1, 4.2, 5.1, 5.2, 7.2, 7.3, 7.4, 8.1		
How will we Deliver?	Partner Agencies	Reporting Mechanism
Children's Services Project Board	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council	Regional Partnership Board Western Bay Leadership Group Western Bay Programme Team Western Bay Heads of Services Children's Services Group

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Neuro-developmental Service: Roll out of new pathway and information pack for the Neuro-developmental service across Western Bay Expansion of the Neuro-developmental Services Achieving and maintaining the 26-week (Welsh Government) target for assessment	April – June 2018 July 2018 From 1 st April 2018		✓	✓	

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
<p>Children and Adolescents Mental Health Services (CAMHS): Achievement of CAMHS delivery plan To achieve and maintain Welsh Government targets for access times to specialist CAMHS</p>	<p>Refer to plan for dates From 1st April 2018 onwards</p>	<p>ICF 18/19 in terms of provision of 3 liaison officers</p>	<p>✓</p>	<p>✓</p>	
<p>New Integrated Autism Service (IAS) – Refer to the Learning Disability and Autism chapter for details</p>					
<p>Development of MAPSS (Multi Agency Placement Support Service), a multi-disciplinary team that aims to help children with, or at risk of mental illness and emotional and behavioral difficulties by providing specialist placement support</p>	<p>March 2019</p>	<p>ICF 17/18 ICF 18/19</p>		<p>✓</p>	<p>✓</p>
<p>Reflect Project - This project seeks to support women who have had at least one child taken into care. It involves working with families in relation to family planning decisions, whilst working with them to be stronger more resilient parents with a view to ensure future parenting success.</p>	<p>March 2019</p>	<p>WG Funding for Reflect NPT and Swansea Bridgend funding (separate)</p>		<p>✓</p>	<p>✓</p>

Regional Priority / Outcome: CYP.P2: Develop robust multi-agency arrangements for children with complex needs		
Response to Population Assessment: CYP.S4, CYP.S5, CYP.S7, CYP.S8		
Contribution to Well-being Objectives: R1, R2, R3		
Contribution to National Outcomes: 1.1, 1.4, 1.5, 1.6, 2.2, 2.3, 3.1, 3.2, 3.3, 4.1, 4.2, 5.1, 5.2, 7.2, 7.3, 7.4, 8.1		
How will we Deliver?	Partner Agencies	Reporting Mechanism
Delivery of the Commissioning for Complex Needs Programme	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council	Regional Partnership Board Western Bay Leadership Group Western Bay Programme Team Western Bay Heads of Services Children's Services Group Commissioning for Complex Needs Programme Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Outcome Focused Commissioning for Children with Complex Needs: Complete Outcome Focused Assessments for Children with Complex Needs	April 2017-March 2019	ICF			✓

Mental Health

Regional Priority / Outcome:						
MH.P1: Commence implementation of the agreed optimum model for Adult Mental Health services, as outlined in the Western Bay Strategic Framework for Adults with Mental Health problems						
Response to Population Assessment: MH.S1, MH.S3, MH.S5, MH.S6, MH.S7 Contribution to Well-being Objectives: R2, R3, R4 Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7, 8						
How will we Deliver?		Partner Agencies		Reporting Mechanism		
Implementation of the Strategic Framework for Mental Health		ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector / Private Sector		Western Bay Governance – Regional Partnership Board Mental Health and Learning Disability Commissioning Board		
Key Actions		Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
				IAA	Preventative	Alternative models
Agree the final strategic framework for Adult Mental Health services		April 2018	ICF		✓	✓
Agree implementation plan for new model of services for Adult Mental Health services		April 2018				
Implementation of new model for Adult Mental Health services		From April 2018				
Preparation of a project management proposal to be submitted for Integrated Care Fund allocation in 2018/19		April 2018				

Regional Priority / Outcome:		
MH.P2: Ensure placements for people with complex needs are effective, outcome-based and appropriate		
Response to Population Assessment: MH.S1, MH.S3, MH.S4, MH.S5, MH.S6, MH.S7		
Contribution to Well-being Objectives: R2, R3, R4		
Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7, 8		
How will we Deliver?	Partner Agencies	Reporting Mechanism
Delivery of the Western Bay Commissioning for Complex Needs Programme Implementation of the Strategic Framework for Mental Health	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector Private Sector	Western Bay Governance – Regional Partnership Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Complete Outcome Focussed Commissioning Reviews: Adults with Complex Needs	Sept 2014 to March 2019	ICF Project Commissioning for Complex Care Programme			✓
Complete Outcome Focussed Commissioning Reviews: Children with Complex Needs	Sept 2017 to March 2019				✓
Provide a Brokerage Service for Individuals with Mental Health and Learning Disabilities that require Residential and Nursing Placements	Sept 2014 to March 2019				

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Develop an Optimal Model for Commissioning Care for Individuals for Mental Health and Learning Disabilities (Embedding the Outcome Focussed Commissioning Reviews)	April 2017 – March 2019				✓
Develop a Regional Supported Living Framework	Jan 2018 – March 2019				
Implement the National Integrated Health and Social Care Framework for Individuals with Mental Health and Learning Disabilities	October 2016 – March 2019 (Ongoing)				
Develop a Funding Matrix for Splits of Joint Packages Care for Mental Health and Learning Disability cases	April 2017 – March 2017				
Develop an Implementation Plan for the Strategic Framework for Mental Health	January 2018 onwards				

Learning Disability

Regional Priority / Outcome:
LD.P1. Develop age blind person centred models of care to ensure prevention and early intervention through multi-disciplinary services, by remodelling services away from establishment-based care into community-based services.

Response to Population Assessment: LD.S1, LD.S2, LD.S3, LD.S5, LD.S6
Contribution to Well-being Objectives: R1, R2, R3, R4
Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7, 8

How will we Deliver?	Partner Agencies	Reporting Mechanism
Delivery of the Western Bay Commissioning for Complex Care Programme	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector	Regional Partnership Board

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Complete Outcome Focussed Commissioning Reviews: Adults with Complex Needs	Sept 2014 to March 2019	ICF Project			✓

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Complete Outcome Focussed Commissioning Reviews: Children with Complex Needs	Sept 2017 to March 2019	Commissioning for Complex Care Programme ICF 2018-2019			
Provide a Brokerage Service for Individuals with Mental Health and Learning Disabilities that require Residential and Nursing Placements	Sept 2014 to March 2019				✓
Develop and Optimal Model for Commissioning Care for Individuals for Mental Health and Learning Disabilities (Embedding the Outcome Focused Commissioning Reviews)	April 2017 – March 2019				
Develop a Regional Supported Living Framework	Jan 2018 – March 2019				✓
Implement the National Integrated Health and Social Care Framework for Individuals with Mental Health and Learning Disabilities	October 2016 – March 2019 (Ongoing)				
Develop a Funding Matrix for Splits of Joint Packages Care for Mental Health and Learning Disabilities	April 2017 – March 2017				
Develop a Strategic Framework for Learning Disabilities	January 2018 onwards				
Delivery of the Western Bay Commissioning for Complex Care Programme	Sept 2014 – March 2019				
Development of the Integrated Autism Service for the Western Bay region based on the National IAS model	Sept 17 – Oct 18	ICF 17/18 – 20/21	✓	✓	✓

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Launch of the Integrated Autism Service for the Western Bay region, in line with the National Model.	November 2018				

Autism

Regional Priority / Outcome:		
LD.P1: Develop age blind person centred models of care to ensure prevention and early intervention through multi-disciplinary services by remodelling services away from establishment-based care into community-based services.		
Response to Population Assessment: LD.S1, LD.S2, LD.S3, LD.S5, LD.S6		
Contribution to Well-being Objectives: R1, R2, R3, R4		
Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7, 8		
How will we Deliver?	Partner Agencies	Reporting Mechanism
National Autistic Spectrum Disorder (ASD) Strategic Action Plan National ASD Delivery Plan: 2016-2020 National Integrated Autism Service Guidance	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Third Sector	Regional Partnership Board Regional ASD Strategy Group

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Development of the Integrated Autism Service for the Western Bay region based on the National model	Sept 17 – Oct 18	ICF 17/18 – 20/21	✓	✓	✓
Launch of the Integrated Autism Service for the Western Bay region in line with the National model.	November 2018				

Cross Cutting Theme - Carers

Regional Priority / Outcome:		
CA.P1: Ensure work continues to promote early recognition of all Carers so that they are signposted to information and support in a timely manner		
Response to Population Assessment: CA.S2		
Contribution to Well-being Objectives: R1, R2, R3, R4, R5, R6		
Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7		
How will we Deliver?	Partner Agencies	Reporting Mechanism
New Carers Partnership Action Plan 2018/19 Local Authority Carers Strategies/ Plans Valuing Carers Transition Plan	ABMU Health Board Bridgend County Borough Council Neath Port Talbot County Borough Council Swansea Council Bridgend Carers Centre	Western Bay Carers Partnership Board Individual Carers Partnership Organisation reporting systems Western Bay Regional Partnership Board

	NPT Carers Service Swansea Carers Centre Young Carers Projects Third Sector Organisations				
Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Partner agencies to make Carers e-learning programme available to staff	<i>From April 2018</i>	17/18 WG Transitional fund ICF Other Funding		✓	
Schools projects to identify Young Carers in primary, secondary and tertiary education	<i>Ongoing – Funding required from April 2018</i>		✓	✓	✓
Maintain Carers Centre/Service support to Primary Care	<i>Ongoing – Funding required from April 2018</i>		✓	✓	✓

Regional Priority / Outcome: This is the second key priority included under section 3 above:

CA.P2: Develop and continue to provide information, advice, assistance and support to all Carers enabling them to make informed choices and maintain their own health and well-being

Response to Population Assessment: CA.S1, SI.S9

Contribution to Well-being Objectives: R1, R2, R3, R4, R5, R6

Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7

How will we Deliver?	Partner Agencies	Reporting Mechanism
<p>New Carers Partnership Action Plan 2018/19</p> <p>Local Authority Carers Strategies/ Plans</p>	<p>ABMU Health Board</p> <p>Bridgend County Borough Council</p> <p>Neath Port Talbot County Borough Council</p> <p>Swansea Council</p> <p>Bridgend Carers Centre</p> <p>NPT Carers Service</p> <p>Swansea Carers Centre</p> <p>Young Carers Projects</p> <p>Third Sector Organisations</p>	<p>Western Bay Carers Partnership Board</p> <p>Individual Carers Partnership Organisation reporting systems</p> <p>Western Bay Regional Partnership Board</p>

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Promote Carers Centres/Service as a source of information, advice and support, including activities for Carers	Ongoing – <i>Funding required from April 18</i>	17/18 SLAs WG <i>Transitional fund</i> 17/18 WG <i>Transitional fund</i> <i>Other funding</i>	✓	✓	✓
Continue Carers Centre/Service Information Projects at Local Hospitals			✓	✓	✓
Produce and distribute information for Carers and Young Carers (e.g. Hospital Pack)					
Promote Young Carers Projects as a source of information, advice and support including activities for Young Carers			✓	✓	
Work proactively to identify and support 'hidden' Carers, for example Carers from Black and Minority Ethnic communities, Parent Carers, and Mental Health Carers.			✓	✓	✓

Regional Priority / Outcome: This is the third key priority included under section 3 above:

CA.P3: Co-produce with all Carers on an individual and strategic basis so that their contribution is acknowledged and their voices are heard.

Response to Population Assessment: CA.S3, OP.S3

Contribution to Well-being Objectives: R1, R2, R3, R4, R5, R6

Contribution to National Outcomes: 1, 2, 3, 4, 5, 6, 7

How will we Deliver?	Partner Agencies	Reporting Mechanism
<p>New Carers Partnership Action Plan 2018/19</p> <p>Local Authority Carers Strategies/ Plans</p>	<p>ABMU Health Board</p> <p>Bridgend County Borough Council</p> <p>Neath Port Talbot County Borough Council</p> <p>Swansea Council</p> <p>Bridgend Carers Centre</p> <p>NPT Carers Service</p> <p>Swansea Carers Centre</p> <p>Young Carers Projects</p> <p>Third Sector Organisations</p>	<p>Western Bay Carers Partnership Board</p> <p>Individual Carers Partnership Organisation reporting systems</p> <p>Western Bay Regional Partnership Board</p>

Key Actions	Timescales / Milestones	Resources (including ICF projects)	Tick as appropriate		
			IAA	Preventative	Alternative models
Continue to raise awareness of Carers rights (including Carers' Assessment) arising from the SS&Wb (Wales) Act 2014	Ongoing	<i>17/18 WG Transitional fund</i>	✓	✓	✓
Provide opportunities for Carers and Young Carers to meet at engagement events	Ongoing – Funding required from April 18				
Promote opportunities for Carers to participate co-productively at a strategic level with Health, Local Authority and Third Sector organisations	Ongoing		✓	✓	✓

Appendices

Appendix 1 – National Outcome Indicators

What well-being means	National well-being outcomes
<p>1. Securing rights and entitlements. Also for adults: Control over day-to-day life</p>	<p>1.1 I know and understand what care, support and opportunities are available and use these to help me achieve my well-being.</p> <p>1.2 I can access the right information, when I need it, in the way I want it and use this to manage and improve my well-being.</p> <p>1.3 I am treated with dignity and respect and treat others the same.</p> <p>1.4 My voice is heard and listened to.</p> <p>1.5 My individual circumstances are considered.</p> <p>1.6 I speak for myself and contribute to the decisions that affect my life, or have someone who can do it for me.</p>
<p>2. Physical and mental health and emotional well-being. Also for children: Physical, intellectual, emotional, social and behavioural development</p>	<p>2.1 I am healthy and active and do things to keep myself healthy.</p> <p>2.2 I am happy and do the things that make me happy.</p> <p>2.3 I get the right care and support, as early as possible.</p>
<p>3. Protection from abuse and neglect</p>	<p>3.1 I am safe and protected from abuse and neglect.</p> <p>3.2 I am supported to protect the people that matter to me from abuse and neglect.</p> <p>3.3 I am informed about how to make my concerns known.</p>
<p>4. Education, training and recreation</p>	<p>4.1 I can learn and develop to my full potential.</p> <p>4.2 I do the things that matter to me.</p>
<p>5. Domestic, family and personal relationships</p>	<p>5.1 I belong.</p> <p>5.2 I contribute to and enjoy safe and healthy relationships.</p>
<p>6. Contribution made to society</p>	<p>6.1 I engage and make a contribution to my community.</p> <p>6.2 I feel valued in society.</p>
<p>7. Social and economic well-being. Also for adults: Participation in work</p>	<p>7.1 I contribute towards my social life and can be with the people that I choose.</p> <p>7.2 I do not live in poverty.</p> <p>7.3 I am supported to work.</p> <p>7.4 I get the help I need to grow up and be independent.</p> <p>7.5 I get care and support through the Welsh language if I want it.</p>

What well-being means	National well-being outcomes
8. Suitability of living accommodation	8.1 I live in a home that best supports me to achieve my well-being.

Appendix 2 – Regional Well-being Objectives

- R1 Children & Young People
- R2 Strong, Resilient, Connected Communities
- R3 People reaching their Potential
- R4 Ageing Well
- R5 Working with Nature
- R6 Well-being in the Workplace

If you require this document in a different format, please contact the Western Bay Programme Office via email at western.bay@swansea.gov.uk or telephone 01792 633805